**Interactive Intelligence**

Interactive Intelligence Group Inc. (Nasdaq: ININ) is a global provider of contact center, unified communications, and business process automation software and services designed to improve the customer experience. The company’s all-in-one IP communications software ... Read more

Mission: Interactive Intelligence develops cloud and on-premises unified IP business communications solutions that help contact centers and enterprises of all sizes improve their customers’ experience.

Founded in 1994 and backed by more than 6,000 customers worldwide, our company is profitable and debt free with a record of year-over-year growth. Interactive Intelligence is an experienced leader delivering a comprehensive solution-set comprised of software and hardware, with cloud and on-premises services that include client success, education, support, consulting, and professional and deployment services.

Interactive Intelligence is a global provider of enterprise-grade collaboration, communications and customer engagement software and cloud services that help customers improve service, increase productivity and reduce costs. Backed by a 21-year history of industry firsts, 22 patents and more than 6,000 global customer deployments, Interactive Intelligence offers customers a fast return on investment, along with robust reliability and security. The company gives even the largest organizations an alternative to unproven solutions from start-ups and inflexible solutions from legacy vendors.

Interactive Intelligence has been among Software Magazine's Top 500 Global Software and Services Suppliers for 14 consecutive years, has received Frost & Sullivan's Company of the Year Award for five consecutive years, and is one of Mashable's 2014 Seven Best Tech Companies to Work For.

The company is headquartered in Indianapolis, Indiana and has more than 2,000 employees worldwide.

Software and cloud services that change the way you work

Improving the customer experience. Helping employees collaborate. Engaging people across platforms. We offer innovative solutions to communication problems.

Delivering innovative technology that can transform businesses inside and out

Why do businesses choose Interactive Intelligence?

Innovation

We have a reputation for innovation with 100-plus patent applications and a multitude of industry firsts. Our deep understanding of technology enables us to empower both employees and the customers they serve.

Experience

We have more than two decades of industry experience. Our solutions are backed by more than 6,000 global customer deployments. And we are consistently recognized as a leader by major analyst firms. Interactive Intelligence has proven it can execute on its promise of cost-effective, reliable and innovative business communications solutions.

Value

We help customers improve service, reduce costs and grow their business faster through our single-platform, all-in-one architecture and multiple delivery options for cloud, on-premises and hybrid customer engagement, unified communications and collaboration solutions. Our comprehensive global partner ecosystem ensures that we can fulfill the needs of the largest multinational organizations.